



## **ESSENTIAL INFORMATION**

**Dynamix performing arts school:**

**Matilda JR.**

Event takes place at Cardigan Castle

A Mwldan / Cardigan Castle Co-promotion

**Saturday 9<sup>th</sup> and Sunday 10<sup>th</sup> July 2022**

**5.00pm (doors 4pm)**

Thank you for purchasing tickets for this event. We've put together some essential information to help make the event go as smoothly as possible. Please take time to read through the points below, and if you have any questions please get in touch with Mwldan's box office on 01239 621 200 or email [boxoffice@mwldan.co.uk](mailto:boxoffice@mwldan.co.uk) and we'll do our very best to clarify things for you.

Mwldan is the sole ticket outlet for these events. You can book online at [www.mwldan.co.uk](http://www.mwldan.co.uk) or via the box office in person or by calling 01239 621 200.

Please scroll down to find a map of the Castle grounds.

## ADDRESS

Cardigan Castle, Green Street, Cardigan, SA43 1JA

## WHAT3WORDS

///surnames.tribe.thrones

## THE EVENT

This is an open-air event. We advise customers to wear appropriate footwear and to bring a jacket / warm layer as the evenings can get chilly and the performance will go ahead come rain or shine.

## ORDER OF EVENTS

- A Pop-up Box Office will be open from 2pm at the castle main entrance where your tickets can be exchanged for wristbands.
- Doors/Gates will open at 4.00pm and refreshments will be available on site from this time.
- The performance will start at 5.00pm
- There will be an interval between the performances of approximately 20 minutes

## PRICE

£10 Adults, £8 for children aged 14 and under. Tickets may be available on the door, but this is strictly subject to availability. Cash sales only on the door (cash machines are available nearby on Cardigan High Street). We advise booking in advance to avoid disappointment.

## PARKING

- Please note that there is NO ON-SITE PARKING at Cardigan Castle, and we advise customers to use the public pay & display car parks (free after 6pm) situated around the town.

## INFORMATION FOR OUR DISABLED CUSTOMERS

- There is level access to the site for wheelchair users, and there will be designated members of staff on hand should you require assistance. Please come to the main entrance point marked on the map below where you will be met by a member of our duty team.
- PLEASE NOTE If you have already booked your tickets **but have not yet advised us of any special seating requirements** please do so immediately via our box office on 01239 621 200 or by emailing [boxoffice@mwldan.co.uk](mailto:boxoffice@mwldan.co.uk). We cannot guarantee that there will be sufficient space on the night for those who have not advised us in advance of any special seating requirements.

## SEATING

- No seating is provided at this event. Customers are welcome to bring foldable low-backed camping chairs or rugs with them to this event.

## TICKETS & ENTRY TO THE SITE

Entry to the site for ticket holders is via the main castle entrance marked on the map.

- A Pop-up Box Office will be open from 2pm at the castle main entrance where your tickets can be exchanged for wristbands on the day (you will not be able to collect your wristbands from Mwldan in advance). Please collect your wristbands early to help us keep queuing to a minimum.
- To get your wristband at the castle you can either:
  - Show your QR booking code on your mobile phone
  - Exchange your physical ticket from Mwldan
  - Show your ticket printout if you have booked online
- NO TICKET, NO ENTRY. We reserve the right to request a form of ID to verify that you are the booker, or in the event of needing to clarify eligibility for a concessionary price (where applicable).

- We will be unable to reprint tickets if lost or misplaced. Please contact Mwldan's box office if you are unable to print your own ticket and we will print it for you.
- Tickets for these shows are sold on a non-refundable basis.

## FOOD AND DRINK

- Food and Drink purchased outside of the Castle grounds will not be permitted on site at this event. Any food or drink being brought onto site will be confiscated and not returned.
- You are welcome to bring an **empty** water bottle onto site, which you can refill at the Pavilion Bar.
- A bar and food will be available for refreshments on site. The food offering will include vegetarian and vegan options.

For questions about the menu, please contact Cardigan Castle 01239 615131 / [info@cardigancastle.com](mailto:info@cardigancastle.com)

## DOGS ON SITE

- No dogs are allowed on-site except for guide dogs.

## BAG CHECKS

- For the security of our customer bag checks will be carried out on the door.

## CLOAKROOM

- Please note there is no cloakroom available on site.
- Please do not bring any large bags or rucksacks onto site.

## SMOKING

- There is strictly no smoking or vaping within the castle grounds.

We look forward to seeing you.

Jasmine Revell

Operations Manager

### CARDIGAN CASTLE MAP

